



# The new ID. Buzz Brochure



Commercial  
Vehicles

# A new Volkswagen generation

We're bringing back an iconic design with the all-electric ID. Buzz. State-of-the-art technologies and a flexible space concept provide mobile comfort that sets new standards.



Image shown is for illustrative purposes only. Vehicle shown is not UK specification.



## The ID. Buzz is **e-mobility in its purest form.**

Zero local CO<sub>2</sub> emissions and a long electric range are crucial if an electric drive is to be practical for everyday use. With the ID. Buzz we have to meet the needs of many different people, and the innovative electric drive in the ID. Buzz makes this possible. The e-motor is accommodated in the rear in a particularly space-saving way and makes towing loads of up to 1,000kg possible. Sustainable, suitable for everyday use and robust: the electric drive of the ID. Buzz combines climate awareness with individual mobility.

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Standard equipment highlights of the ID. Buzz Life.

Interior

- Armrests on inner side of front seats
- Carpet floor covering and carpet mats in the front
- Decorative trims, black
- Door trim panel in plastic with insert, armrest in fabric
- Heated front seats
- Heated, leatherette wrapped multifunction steering wheel with touch control
- Illuminated mirrors in sun visors, with airbag label on sun visor and B-pillar
- LED luggage compartment lighting
- Luggage compartment cover
- Manual height adjustment for both front seats
- 'Sonom' cloth seat upholstery
- Split folding rear seat bench (60:40)
- Steering wheel, dashboard and central controls in black
- 10-colour ambient lighting, and footwell lighting in front and rear



Infotainment and Technology

- App-Connect including App-Connect Wireless for Apple CarPlay and 'Android Auto'
- Digital Cockpit
- Digital radio reception (DAB+)
- Discover Pro navigation and infotainment system including 'Streaming & Internet' with 10 inch colour touch-screen display, including 9 loudspeakers
- Voice control
- We Connect<sup>1</sup> preparation
- Wireless charging for mobile device
- 2 x USB-C ports in dashboard, 1 x USB-C charging socket in front passenger area, and 4 x USB-C charging sockets in rear



## Three services included as standard.<sup>3</sup>

- First MOT included
- 3x brake fluid change
- 3x pollen filter changes

Images shown are for illustrative purposes only.

Comfort and Convenience

- Buzz box – removable centre console with storage compartments and mounting points in vehicle floor between front seats
- Charging cable mode 3 type 2, 32 A (6 metres length)
- 'Gloss Black' power adjustable, heated and folding door mirrors, with front passenger lowering function
- Glovebox, lockable and illuminated
- Heated washer nozzles
- Heated rear window with wiper and washer system
- Heated windscreen
- Operating voltage 12 V
- Sliding door on the left and right
- Surround lighting with logo projector
- Windshield wiper intermittent control with light/rain sensor
- 2 x waste bins in door storage compartment
- 2-zone Climatronic with enhanced air filter and stationary air conditioning
- 11 kW AC charging power (alternating current)

Safety and Security

- Adaptive Cruise Control (ACC) stop & go with speed limiter<sup>2</sup>
- Anti-theft alarm system with interior monitoring, back up horn and towing protection
- Auto-dimming rear view mirror
- Autonomous Emergency Braking Front Assist with Pedestrian and Cyclist Monitoring<sup>2</sup>

Safety and Security (continued)

- Car2X – intelligent vehicle networking
- Central locking system with keyless locking and starting system
- Keyless Advanced with SAFELOCK
- Driver Alert System
- Driver and front passenger airbags with front passenger's airbag deactivation
- Dynamic road sign display
- eCall emergency system
- Electric childproof lock
- Electronic engine sound
- First aid kit with warning triangle and safety vest
- Front and rear seatbelt warning indicator, audible and visual
- Lane Assist
- Park Assist Plus including Park Distance Control
- Proactive passenger protection system
- Rear-view camera
- Side and curtain airbags for driver and front passenger, centre airbag in front
- Swerve support and oncoming vehicle braking when turning
- Tailgate latching without unlatching function from inside
- Tyre pressure monitoring system
- 3-point seat belts, outer rear with ECE label
- 3-point seat belts with seat belt and lap belt pretensioner in front and height adjustment

Exterior

- Body-coloured bumpers
- D-pillar styling badges
- Dark tinted rear windows
- Illuminated door handle recesses
- LED headlights
- LED rear combination lights
- Rear window
- Rear window wiper with intermittent control

Wheels and tyres

- Tool kit
- 19 inch 'Tilburg' bi-colour alloy wheels, with Airstop<sup>®</sup> tyres 235/55 R19 105T front, Airstop<sup>®</sup> tyres 255/50 R19 107T rear



<sup>1</sup> To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on [www.portal.volkswagen-we.com](http://www.portal.volkswagen-we.com) and can use services free during this time.

<sup>2</sup> Within the system's thresholds.

<sup>3</sup> Covers first three consecutive services, plus 1 x MOT only. Servicing limited to 1 x Inspection Service, 1 x Pollen Filter and 1 x Brake fluid change per service. Additional work, including wear and tear, is excluded. Terms and conditions apply. Participating Van Centres and Volkswagen Retailers only. Servicing must be carried out in line with the requirement of the service schedule. All work must be carried out at an authorised Volkswagen Vehicle Van Centre or Volkswagen Retailer. Freepost Volkswagen Commercial Vehicle Financial Services.

Image shown is for illustrative purposes only. Vehicle shown is not UK specification.  
Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at [www.volkswagen-vans.co.uk/en/configurator.html](http://www.volkswagen-vans.co.uk/en/configurator.html)

Standard equipment of the ID. Buzz Style (in addition to Life).

Interior

- Armrests on both sides of front seats
- Decorative trims in 'Silver Birch'
- Door trim panel in plastic with insert, armrest in leatherette
- Luggage net
- 'Miwo' cloth seat upholstery
- Multi-flex board (brings the boot space to height of seats when folded flat)
- Pedals in stainless steel, with play and pause symbols
- Steering wheel, dashboard and central controls in Electric White
- 30-colour ambient lighting

Comfort and Convenience

- Advanced high-beam control Dynamic Light Assist for LED matrix headlights
- Dynamic headlight range control with dynamic cornering light
- Power tailgate (opening/closing) with Easy Open and Easy Close
- Surround lighting on rear

Exterior

- IQ.LIGHT - LED matrix headlights with automatic headlight control, poor weather light, entry lighting
- Illuminated moulding between headlights and illuminated door handle recesses
- LED rear combination lights with dynamic turn signal

Wheels and tyres

- 20 inch 'Solna' bi-colour alloy wheels, with 235/50 R20 104T XL Airstop® tyres front, and 265/45 R20 108T XL Airstop® tyres in rear



Three services included as standard.<sup>3</sup>

- First MOT included
- 3x brake fluid change
- 3x pollen filter changes



Image shown is for illustrative purposes only. Vehicle shown is not UK specification. Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at www.volkswagen-vans.co.uk/en/configurator.html

# Space concept and technology: **freedom reconnected.**

Whether in the city or across country, for the whole family or a weekend trip with friends, the ID. Buzz makes sustainable mobility comfortable and practical. We've completely redeveloped the interior concept, which is where digital innovation meets re-imagined flexibility.



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# We Connect and We Connect Plus.

Your vehicle's technology, at your fingertips.

With Volkswagen We Connect<sup>1</sup> driving will now be even more digital. The We Connect<sup>1</sup> ID. app connects your smartphone to the vehicle with an integrated eSIM card. To take advantage of these exclusive services, you can register today with the We Connect<sup>1</sup> Portal. Once your vehicle has been activated, you can access the full range of Mobile Online Services.

## We Connect<sup>1</sup>



### BREAKDOWN CALL

In the event of a breakdown, we get to your location quickly. With 'Breakdown Call', you can call for breakdown assistance from your vehicle with the press of a button. The system will send your location and vehicle information directly to the AA Call Centre.



### PARKING POSITION

The 'Parking Position' Service shows you where your car is located. If necessary, it can also show you the fastest way of getting to it.



### SERVICE SCHEDULING

You drive – Volkswagen 'Service Scheduling' looks after the rest. As soon as your vehicle's service is due, a notification will automatically be sent to your chosen authorised Volkswagen Van Centre or Volkswagen Retailer, who will be in touch to book the service appointment with you.



### EMERGENCY CALL SERVICE

In the event of a serious accident, you can press the 'eCall' button to speak to the emergency services who will automatically dispatch help to your exact location or, in the event your vehicle is involved in an accident, they will contact you and will automatically dispatch help if you are not able to respond.

## We Connect Plus<sup>1,2</sup>



### LOCK & UNLOCK

'Lock & Unlock' allows you to control the central locking system of your vehicle – using your smartphone, you can conveniently lock and unlock the doors and luggage compartment.



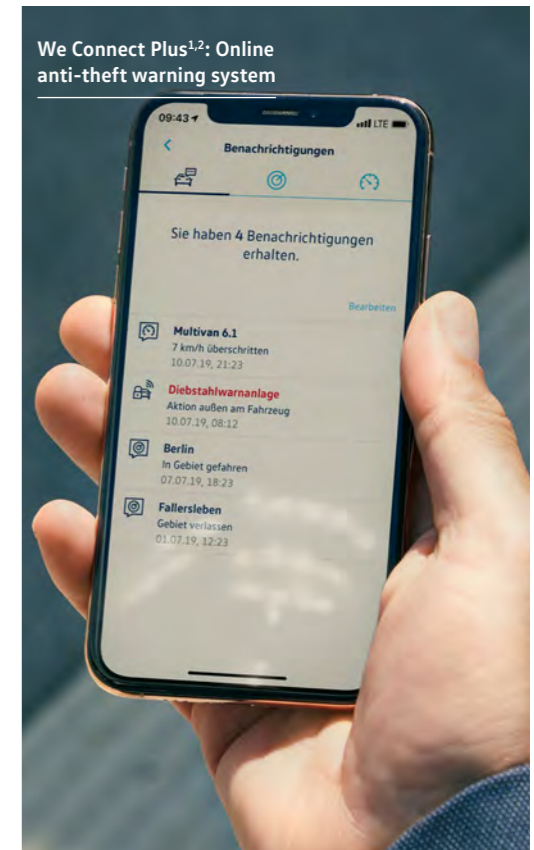
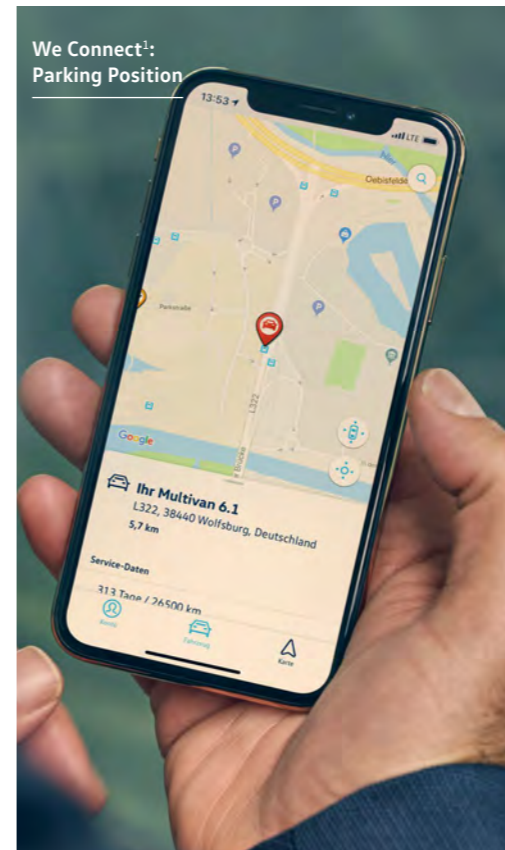
### ONLINE ANTI-THEFT ALARM\*

Sit back and relax – your vehicle can look after itself. If an attempt is made to break into the car, the 'Online Anti-Theft Alarm' will inform the We Connect app on your smartphone or by email.



### ELECTRIC\*

In a plug in hybrid vehicle you can set 'Departure times' to ensure your vehicle is charged and air conditioned shortly before departure. Air conditioning can be **personalised remotely** and you can stop and start charging all through the We Connect app.



<sup>1</sup> To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on [www.portal.volkswagen-we.com](http://www.portal.volkswagen-we.com) and can use services free during this time.  
<sup>2</sup> Free of charge for the first year when you order Composition Colour or Discover Media navigation system. There is an extra charge in the event of renewal once the free period has expired. For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at [www.vw.cubictelecom.com/en](http://www.vw.cubictelecom.com/en) Images shown are for illustrative purposes only.



# We Connect.

Your vehicle's technology, at your fingertips.

We Connect <sup>1</sup>	We Connect Plus <sup>1,2</sup>
Automatic Accident Notification	Charging Stations
Breakdown call	Horn & Turn Signals
Doors & Lights	Internet Radio
Driving Data	Lock & Unlock
eCall Emergency System	Media Streaming <sup>3</sup>
Emergency Call	Online Anti-theft Warning System <sup>3</sup>
Parking Position	Online Map Update <sup>3</sup>
Plug & Charge	Online Route Calculation <sup>3</sup>
Service Scheduling	Online Route Search
Vehicle Health Report	Online Traffic Information <sup>3</sup>
Vehicle Status	Online Voice Control
	Parking Spaces
	Remote Air conditioning
	Remote Charging
	Remote Departure times

	Life	Style
We Connect Plus – Three year's subscription	Standard <sup>1</sup>	Standard <sup>1</sup>



<sup>1</sup> To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on [www.portal.volkswagen-we.com](http://www.portal.volkswagen-we.com) and can use services free during this time. <sup>2</sup> Free of charge for the first three years. There is an extra charge in the event of renewal once the free period has expired. <sup>3</sup> For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at [www.vw.cubictelecom.com/en](http://www.vw.cubictelecom.com/en)



# Paint



01



02



03



04



05



06



07



08



09



10



11

**Solid paint**

01 Candy White | L | S |

**Metallic paint**

02 Lime Yellow | L | S |

03 Energetic Orange | L | S |

04 Starlight Blue | L | S |

05 Bay Leaf Green | L | S |

06 Mono Silver | L | S |

**Pearl effect paint**

07 Deep Black | L | S |

**Two-tone paint**

08 Candy White/Lime Yellow metallic | L | S |

09 Candy White/Energetic Orange metallic | L | S |

10 Candy White/Starlight Blue metallic | L | S |

11 Candy White/Bay Leaf Green metallic | L | S |

Standard Optional at extra cost | L | Life | S | Style

**Please note:** Not all paint combinations can be ordered together and in some instances certain combinations may incur extra cost. Please check details and availability with your authorised Volkswagen Van Centre or Volkswagen Retailer at the time of ordering. Screen representations do not allow exact reproduction of paint colours. Images shown are for illustrative purposes only. Vehicles shown are not UK specification.

# Upholstery



01 'Sonom' cloth Palladium/Soul | L |



02 'Miwo' cloth Lime Yellow/Mistral | S | L |



03 'Miwo' cloth Saffron Orange/Mistral | S | L |



04 'Miwo' cloth X-Blue/Mistral | S | L |



05 'Miwo' cloth Jade Green/Mistral | S | L |



06 'ArtVelours' ECO microfleece Mistral | L | S |

Standard Optional at extra cost | L | Life | S | Style

Please note: Not all upholstery combinations can be ordered together and in some instances certain combinations may incur extra cost. Please check details and availability with your authorised Volkswagen Van Centre or Volkswagen Retailer at the time of ordering. Screen representations do not allow exact reproduction of upholstery and trim colours.

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# Combinations

	Carpet	Dashboard	Candy White B4 Non-Metallic*	Lime Yellow C1 Metallic*	Energetic Orange 4M Metallic*	Starlight Blue 3S Metallic*	Bay Leaf Green C4 Metallic*	Mono Silver K9 Metallic	Deep Black 2T Pearl Effect*	Candy White/Lime Yellow Metallic*	Candy White/Energetic Orange Metallic*	Candy White/Starlight Blue Metallic*	Candy White/Bay Leaf Green Metallic*
<b>'Sonom' cloth</b> Standard on Life Palladium/Soul (IF)	Black	Black	●	●	●	●	●	●	●	●	●	●	●
<b>'Miwo' cloth</b> Standard on Style Lime Yellow/Mistral (IM)	Black	Yellow/Silver Birch	●	●	-	-	-	●	●	●	-	-	-
Saffron Orange/Mistral (IK)	Black	Orange/Silver Birch	●	-	●	-	-	●	●	-	●	-	-
X-Blue/Mistral (IG)	Black	X-Blue/Silver Birch	●	-	-	●	-	●	●	-	-	●	-
Jade Green/Mistral (IL)	Black	Jade Green/Silver Birch	●	-	-	-	●	●	●	-	-	-	●
<b>'Miwo' cloth</b> Optional on Life Lime Yellow/Mistral (IM)	Black	Yellow/Silver Birch	○	○	-	-	-	○	○	○	-	-	-
Saffron Orange/Mistral (IK)	Black	Orange/Silver Birch	○	-	○	-	-	○	○	-	○	-	-
X-Blue/Mistral (IG)	Black	X-Blue/Silver Birch	○	-	-	○	-	○	○	-	-	○	-
Jade Green/Mistral (IL)	Black	Jade Green/Silver Birch	○	-	-	-	○	○	○	-	-	-	○
<b>'ArtVelours ECO' microfleece</b> Optional on Life and Style Mistral (IS)	Black	Yellow/Silver Birch	○	○	-	-	○	○	○	○	-	-	-
Mistral (IP)	Black	Orange/Silver Birch	○	-	○	-	-	○	○	-	○	-	-
Mistral (IJ)	Black	X-Blue/Silver Birch	○	-	-	○	-	○	○	-	-	○	-
Mistral (IQ)	Black	Jade Green/Silver Birch	○	-	-	-	○	○	○	-	-	-	○

\* Optional at extra cost. ● Combination available. ○ Combination available at extra cost. - Not available.

# Alloy wheels

**01 19 inch 'Tilburg' bi-colour alloy wheels**

8J (front)/9J (rear) x 19. 235/55 R19 105T Airstop® tyres front, and 255/50 R19 107T Airstop® tyres rear.  
| L |

**02 20 inch 'Solna' bi-colour alloy wheels**

8J (front)/10J (rear) x 20. 235/50 R20 104T XL Airstop® tyres front, and 265/45 R20 108T XL Airstop® tyres rear.  
| S |

**03 19 inch 'Venlo' silver alloy wheels with black plastic wheel trim**

8J (front)/9J (rear) x 19. 235/60 R19 105T Airstop® tyres front, and 255/50 R19 107T Airstop® tyres rear.  
| L |

**04 21 inch 'Bromberg' bi-colour alloy wheels**

8½J (front)/10J (rear) x 21. 235/45 R21 104T XL Airstop® tyres front, and 265/40 R21 108T XL Airstop® tyres rear.  
| S |



Standard Optional at extra cost | L | Life | S | Style

Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at [www.volkswagen-vans.co.uk/en/configurator.html](http://www.volkswagen-vans.co.uk/en/configurator.html)

# Fuel consumption, performance and emissions

Engine/transmission	Maximum power, PS (kw)	RDE2 Compliant	Combined CO <sub>2</sub> emissions, g/km <sup>1</sup>	Combined Energy Consumption <sup>1</sup> miles/kWh	Combined Electric Range, miles/km (WLTP) <sup>1</sup>	City Electric Range, miles/km (WLTP) <sup>1</sup>	Acceleration, seconds 0 - 62mph	Top speed, mph (where law permits)
<b>ID. Buzz Life standard</b>								
77 kWh Pro Single-speed auto	204 (150)	N/A	0	2.97	258/415	355/572	10.2	90
<b>ID. Buzz Style standard</b>								
77 kWh Pro Single-speed auto	204 (150)	N/A	0	2.93	255/410	340/564	10.2	90

<sup>1</sup> Figures shown are for comparability purposes; only compare fuel consumption and CO<sub>2</sub> figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. Data correct at 16.9.2022. Figures quoted are for a range of configurations (including non-UK) and are subject to change due to ongoing approvals/changes. Please consult your authorised Volkswagen Van Centre or Volkswagen Retailer for further information.

RDE2 refers to Real Driving Emissions Step 2.

# Weights

Engine/transmission	RDE2 Compliant	Gross vehicle weight, kg	Axle load limit, front/rear, kg	Trailer weight braked 12%/unbraked, kg	Gross train weight, kg	Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg
<b>ID. Buzz Life standard</b>							
77 kWh Pro Single-speed auto	N/A	3,000	1,475 / 1,620	1,000 / 750	4,000	2,486	514
<b>ID. Buzz Style standard</b>							
77 kWh Pro Single-speed auto	N/A	3,000	1,475 / 1,620	1,000 / 750	4,000	2,502	498

<sup>1</sup> Unladen weight includes approximately 90% fuel load and 75kg for driver.

<sup>2</sup> Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification.

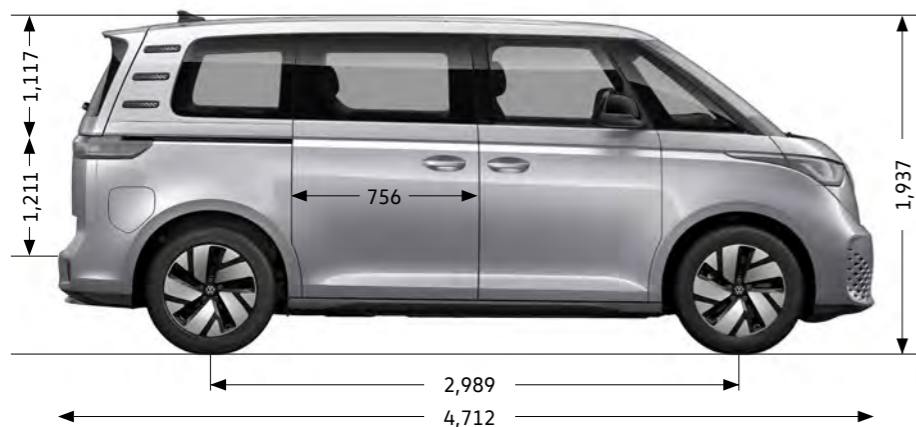
Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories.

Roof load limit: 100kg (with two roof carriers) or 150kg (with at least four roof carriers). Trailer nose weight: 100kg.

RDE2 refers to Real Driving Emissions Step 2

# Dimensions

	ID. Buzz Life and Style standard
Vehicle length – mm	4,712
Vehicle width with/without mirrors – mm	2,211/1,985
Vehicle height with/without mounting fitments – mm	1,937/1,899
Vehicle height with open tailgate, manual/open tailgate, electric – mm	2,188/2,201
Wheelbase – mm	2,989
Overhang, rear – mm	904
Interior height – mm	1,330
Side sliding door, opening width – mm	756
Maximum width, loading compartment – mm	1,217
Upper width, rear opening – mm	1,117
Lower width, rear opening – mm	1,211
Height boot sill – mm	632
Maximum width, rear opening – mm	1,275
Max load space (seats up) – litres	1,121
Minimum turning circle, approx. – m	11.1



Please note: Vehicle drawings are not to scale. All dimensions in millimetres (mm), unless otherwise stated. The height measurements listed may vary by ± 40mm depending on model and equipment fitted.



# Model prices

Image shown is for illustrative purposes only. Vehicle shown is not UK specification.

## \* Manufacturer's on the road (OTR) package

Delivery to authorised Volkswagen Van Centre or Volkswagen Retailer	£660.00
Number plates	£20.00
VAT	£136.00
First registration fee	£55.00
Basic OTR price (exc. VAT)	£735.00
<b>Total OTR price (inc. VAT)</b>	<b>£871.00</b>



# Model prices (continued)

Trimline	Battery size, kWh <sup>1</sup> and type	Transmission	Fuel type	Combined CO <sub>2</sub> emissions g/km <sup>2</sup>	Basic exc. VAT	Total inc. VAT	Total RRP inc. OTR* <sup>3</sup> exc. VAT	Total RRP inc. OTR* <sup>3</sup> inc. VAT
<b>ID. Buzz Life standard</b>								
	77 Pro	Single-speed auto	BEV	0	£46,870.00	<b>£56,244.00</b>	£47,605.00	<b>£57,115.00</b>
<b>ID. Buzz Style standard</b>								
	77 Pro	Single-speed auto	BEV	0	£50,870.00	<b>£61,044.00</b>	£51,605.00	<b>£61,915.00</b>

\* Please [click here](#) for more details on manufacturer's on the road (OTR) package.

**Volkswagen Commercial Vehicles may change RRPs at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Volkswagen Van Centre or Volkswagen Retailer.**

1 Net to energy amount.

2 Figures for the Volkswagen ID. Buzz battery electric vehicle. Fuel consumption for battery electric vehicles is N/A and CO<sub>2</sub> emissions are zero while driving. Battery electric vehicles require electricity for charging. Figures shown are for comparability purposes; only compare fuel consumption and CO<sub>2</sub> figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. Data correct at 16.9.2022. Figures quoted are for a range of configurations (including non-UK) and are subject to change due to ongoing approvals/changes. Please consult your authorised Volkswagen Van Centre or Volkswagen Retailer for further information.

3 From 1 April 2021, the official CO<sub>2</sub> emissions values used to calculate Vehicle Excise Duty (VED) charges will change for all passenger car registrations in the UK, due to a change in the method of testing. This will affect the Recommended 'On The Road' (ROTR) price you pay (in most circumstances, prices will increase). The Recommended 'On The Road' prices and any VED charges quoted reflect the VED charges which apply to vehicles registered after 1 April 2021. Choice of wheels and other options may affect fuel consumption, BIK and emissions data (which may affect the amount of VED payable and therefore the ROTR price). The price and charges you pay may differ from any prices or charges displayed or quoted before 1 April 2021.



# Optional **equipment.**

Image shown is for illustrative purposes only. Vehicles shown are not UK specification.

# Options

## Paint

**Solid.** Candy White (B4B4).

**Metallic.** Mono Silver (K9K9).

**Metallic.** Lime Yellow (C1C1), Bay Leaf Green (C4C4), Energetic Orange (4M4M), Starlight Blue (3S3S).

**Pearl effect.** Deep Black (2T2T).

**Two-tone paint.** Candy White/Bay Leaf Green (9675), Candy White/Energetic Orange (9218), Candy White/Lime Yellow (9192), Candy White/Starlight Blue (9530).

## Interior

**Black steering wheel and integrated control panel.** Bezel for infotainment display and central controls in Black

**Comfort Seat Package.** Inserts of front seats and outer rear seats in fabric 'Miwo' (N2Y), 30 colour ambient lighting (QQ9), Bezel for infotainment display and central controls in 'Electric White' (QW6), Comfort seat on the left and right in 1st row of seats (Q2J), Power seats in front with memory feature and driver seat with Smart Comfort entry aid (1R8), Leatherette-wrapped multi-function steering wheel with touch-control, heated (2ZP), Door trim panel in plastic with insert, armrest in leatherette (3LJ), Seat heater for both seats in cab, left and right individually controllable (4A3), Armrests on both sides of front seats (4S1), Pneumatically adjustable lumbar support on both sides (8I6).

**Comfort Seat Package – 'ArtVelours'.** Inserts of front seats and outer rear seats in 'ArtVelours ECO' microfleece (NOU), 30 colour ambient lighting (QQ9), Bezel for infotainment display and central controls in 'Electric White' (QW6), Comfort seat on the left and right in 1st row of seats (Q2J), Power seats in front with memory feature and driver seat with Smart Comfort entry aid (1R8), Leatherette-wrapped multi-function steering wheel with touch-control, heated (2ZP), Door trim panel in plastic with insert, armrest in leatherette (3LJ), Seat heater for both seats in cab, left and right individually controllable (4A3), Armrests on both sides of front seats (4S1), Pneumatically adjustable lumbar support on both sides (8I6).

● Standard – Not available ○ At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your authorised Volkswagen Van Centre or Volkswagen Retailer. Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your authorised Volkswagen Van Centre or Volkswagen Retailer.

**Please note:** Not all paint and upholstery combinations can be ordered together and in some instances certain combinations may incur extra cost. Not all paint finishes may be available for every trimline. Please check details and availability with your authorised Volkswagen Van Centre or Volkswagen Retailer at the time of ordering.

PR Code	Life		Style	
	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
As shown	£250.00	£300.00	£250.00	£300.00
As shown	○	○	○	○
As shown	£862.50	£1,035.00	£862.50	£1,035.00
As shown	£862.50	£1,035.00	£862.50	£1,035.00
As shown	£1,500.00	£1,800.00	£1,500.00	£1,800.00
PSA	○	○	○	○
ZS6	£2,625.00	£3,150.00	–	–
ZS7	£2,800.00	£3,360.00	–	–
	–	–	£1,920.83	£2,305.00

**Volkswagen Commercial Vehicles may change RRP's at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Volkswagen Van Centre or Volkswagen Retailer.**

# Options (continued)

## Interior (continued)

**Styling Seat Package.** Inserts of front seats and outer rear seats in fabric 'Miwo' (N2Y), 30 colour ambient lighting (QQ9), Bezel for infotainment display and central controls in 'Electric White' (QW6), Leatherette-wrapped multi-function steering wheel with touch control, heated (2ZP), Door trim panel in plastic with insert, armrest in leatherette (3LJ), Armrests on both sides of front seats (4S1).

**Styling Seat Package – 'ArtVelours'.** Inserts of front seats and outer rear seats in 'ArtVelours ECO microfleece' (NOU), 30 colour ambient lighting (QQ9), Bezel for infotainment display and central controls in 'Electric White' (QW6), Leatherette-wrapped multi-function steering wheel with touch control, heated (2ZP), Door trim panel in plastic with insert, armrest in leatherette (3LJ), Armrests on both sides of front seats (4S1).

## Comfort and Convenience

### Charging cable Mode 2 Type 2/G (10 A).

**Comfort Package Plus.** BuzzBox, removable centre console with several storage compartments and mounting points in vehicle floor between front seats (QE3), 2 USB-C ports in dashboard, 1 USB-C charging socket in front and 4 USB-C charging sockets in rear (U9E), Leatherette-wrapped multi-function steering wheel with touch-control, heated (2ZP), Seat heater for both seats in cab, left and right individually controllable (4A3), Heat-reflecting windshield, heated (4GX), Auto-dimming interior rear-view mirror (4L6), Multi-flex board (5BR), Luggage net (6M3), Windshield wiper intermittent control with rain sensor (8N6), Heated washer nozzles in front (9T1).

### Open & Close Package Basic with keyless locking and starting system Keyless Advanced with SAFELOCK.

Illuminated door handle recesses (UD1), Central locking system with keyless locking and starting system Keyless Advanced with SAFELOCK (4K6), Electrically-operated tailgate opening and closing function – 'Easy open' (5I6), Anti-theft alarm system with interior monitoring, backup horn and towing protection (7AL), Surround lighting in rear area (9CL).

### Open & Close Package Plus with keyless locking and starting system Keyless Advanced with SAFELOCK.

Illuminated door handle recesses (UD1), Central locking system with keyless locking and starting system Keyless Advanced with SAFELOCK (4K6), Electrically-operated tailgate opening and closing function – 'Easy open' (5I6), Power-operated sliding door, right (5R4), Power-operated sliding door left (5Q4), Anti-theft alarm system with interior monitoring, backup horn and towing protection (7AL), Surround lighting on rear (9CL).

### Retractable tow bar, with electric release.

### 230-V outlet on front passenger seat cushion frame.

PR Code	Life		Style	
	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
ZS8	£890.00	£1,068.00	●	●
ZS9	£1,066.67	£1,280.00	–	–
	–	–	£187.50	£225.00
70D	£158.33	£190.00		
ZC2	£562.50	£675.00	●	●
ZE2	£187.50	£225.00	●	●
ZE4	–	–	£879.17	£1,055.00
1M6	£816.67	£980.00	£816.67	£980.00
9Z6	£341.67	£410.00	£341.67	£410.00

● Standard – Not available ○ At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your authorised Volkswagen Van Centre or Volkswagen Retailer. Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your authorised Volkswagen Van Centre or Volkswagen Retailer.

**Please note:** Not all paint and upholstery combinations can be ordered together and in some instances certain combinations may incur extra cost. Not all paint finishes may be available for every trimline. Please check details and availability with your authorised Volkswagen Van Centre or Volkswagen Retailer at the time of ordering.

**Volkswagen Commercial Vehicles may change RRP's at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Volkswagen Van Centre or Volkswagen Retailer.**

# Options (continued)

## Infotainment and Technology

**Infotainment Package Plus.** Ready 2 Discover Max infotainment system including 'Streaming & Internet' with 12 inch colour touch-screen (8AV), 9 speakers in front and rear (8RT).

PR Code	Life		Style	
	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
ZM2	£1,300.00	£1,560.00	£1,300.00	£1,560.00

## Wheels

**19 inch 'Venlo' silver alloy wheels with black plastic wheel trim,** 8J x19 tyres front, 9J x 19 rear.

**21 inch 'Bromberg' bi-colour alloy wheels,** 8½J x 21 tyres front, 10J x 21 rear.

**Tool kit with jack.**

ZR2	£50.00	£60.00	–	–
ZR4	–	–	£429.17	£515.00
1S5	£75.00	£90.00	£75.00	£90.00

## Safety and Security

**Assistance Package Plus with keyless locking and starting system Keyless Advanced with SAFELOCK.** Memory feature for Park Assist Plus (FT4), Area View including rear view camera system (KA6), Illuminated door handles (UD1), Leatherette-wrapped multi-function steering wheel with touch-control, heated (2ZP), Central locking system with keyless locking and starting system Keyless Advanced with SAFELOCK (4K6), Semi-automated driving assistance Travel Assist including lane keeping system Lane Assist and Emergency Assist (6I6), Anti-theft alarm system with interior monitoring, back-up horn and towing protection (7AL), Lane change system Side Assist (7Y1), Park Assist Plus including Park Distance Control (8A2), Adaptive Cruise Control ACC stop & go with speed limiter (8T8).

ZA4	£1,187.50	£1,425.00	£1,187.50	£1,425.00
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● Standard – Not available ○ At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your authorised Volkswagen Van Centre or Volkswagen Retailer.

Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your authorised Volkswagen Van Centre or Volkswagen Retailer.

Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at [www.volkswagen-vans.co.uk/en/configurator.html](http://www.volkswagen-vans.co.uk/en/configurator.html)

**Volkswagen Commercial Vehicles may change RRRs at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Volkswagen Van Centre or Volkswagen Retailer.**

# Finance, insurance, servicing and warranties

## Finance and insurance.<sup>1</sup>

When it comes to paying for your van, we've got options including Contract Hire, Solutions Personal Contract Plan (PCP) or Hire Purchase. We can also offer you competitive insurance with lots of features and benefits as standard.

## A choice of packages.<sup>2</sup>

Whether you prefer to lease your vehicles, with none of the concerns of ownership and the freedom to change models easily, or purchase outright to own the vehicle that's perfect for you, we're here to help you consider your options.

You can go flexible, by choosing a payment plan that suits your finances, with options to reduce your monthly costs and your repayment period. Or choose a fixed monthly price that allows you to budget confidently for the longer term.

You can even include your road tax and servicing costs to arrive at one simple, all-inclusive payment. For more information, pick up a finance brochure, or ask at your authorised Volkswagen Van Centre or Volkswagen Retailer.

## Volkswagen Car Insurance.<sup>3</sup>

### Complimentary Volkswagen Drive Away Insurance

Every new and Approved Used Volkswagen comes with five days' complimentary insurance cover, getting you on the road quickly and easily. Volkswagen Drive Away Insurance is designed specifically for your Volkswagen and guarantees that your vehicle will be repaired in a Volkswagen Approved Repairer. Speak to your authorised Volkswagen Van Centre or Volkswagen Retailer for more details.

*Subject to eligibility.*

We will also provide you with an annual quote, with no additional questions asked, so you can continue to enjoy all the benefits Volkswagen Car Insurance offers. Read on for more details.

### Volkswagen Car Insurance

Volkswagen Car Insurance offers quality service and support when you need it most, with a policy tailored specifically for your Volkswagen. Just as you'd expect from Volkswagen, our annual car insurance provides comprehensive cover, with lots of benefits included at no extra cost. Insure your car with Volkswagen and relax knowing we only use Volkswagen trained technicians, who know your car inside out, and Volkswagen genuine parts\*, giving you the peace of mind that your Volkswagen will be repaired to the same high standards as before and to original manufacturer specifications.

*\*Excludes windscreen claims.*

To get a quote or find out more, visit [www.insurewithvolkswagen.co.uk/car-insurance](http://www.insurewithvolkswagen.co.uk/car-insurance)

Alternatively, call us on **0345 877 6464**.

We're available Monday to Friday 8am-8pm, and Saturday 9am-5pm.

## Volkswagen Commercial Vehicle Gap Insurance.<sup>4</sup>

### What is Volkswagen Commercial Vehicle Gap Insurance?

If your Volkswagen Commercial Vehicle is written off, your motor insurer will usually pay out based on the current market value of your vehicle. This could be a lot less than its original value and therefore may leave you with an unexpected shortfall.

Our Gap Insurance helps to cover the gap left by this shortfall to get you back in a new Volkswagen Commercial Vehicle, or help pay off any outstanding finance, lease or hire agreement.

There are two options for you to choose from:

### Volkswagen Commercial Vehicle Gap Insurance

This pays the difference between the write-off settlement from your motor insurer and the price you paid for your Volkswagen Commercial Vehicle, or the outstanding balance payable to the finance company, whichever is the greater amount.

If your vehicle is leased or hired, Volkswagen Commercial Vehicle Gap Insurance will cover the difference between the write-off settlement from your motor insurer and the early termination charge. This includes any rentals paid in advance as a deposit up to £2,000.

Cover lasts for 36 months and the maximum claim limit is based on your vehicle purchase price.

## Volkswagen Commercial Vehicle Gap Insurance Plus

In addition to all the benefits of Volkswagen Commercial Vehicle Gap Insurance, the Volkswagen Commercial Vehicle Gap Insurance Plus policy includes a 12-month fixed benefit. This will start once your 36-month Gap Insurance cover ends.

If your vehicle is written-off during the additional 12-month fixed benefit period of insurance, Volkswagen Commercial Vehicle Gap Insurance will pay a fixed sum of £2,500.

To discover the additional benefits and full terms and conditions, please refer to the Cover Booklet.

For more information about Volkswagen Commercial Vehicle Gap Insurance, please speak to your nearest participating authorised Volkswagen Van Centre or Volkswagen Retailer, or visit [www.insurewithvwc.co.uk/gap-insurance](http://www.insurewithvwc.co.uk/gap-insurance)

## Roadside Assistance.

We understand the need to keep you mobile. That's why all new vans come with three-year, unlimited mileage roadside cover. Should the unexpected happen, one call gets you straight through to a team trained to help you through any breakdown or accident. Supporting you every day will be a team of vehicle technicians, fully-trained by Volkswagen and carrying the latest diagnostic equipment, specialist tools and parts.

## Assistance benefits include:

- Assistance at home, by the roadside or place of work.
- Recovery to your preferred location.
- Onward travel, for you and your cargo.
- Cover 24 hours a day, 365 days a year.
- Free cover for three years (on new vehicles).
- Unlimited mileage.
- European cover.
- Option to extend cover beyond three years.

## Warranties.

You can count on us long after you purchase your ID. Buzz, thanks to its comprehensive three-year, 100,000 mile warranty. You choose Volkswagen because your business depends on it, year in, year out. While your ID. Buzz is under warranty, we'll fix any defect in manufacture or workmanship free of charge, even if you purchase and service the vehicle at different Van Centres. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual.

For more detail, please visit: [www.volkswagen-vans.co.uk/en/buy-a-van/offers/aftersales-offers.html](http://www.volkswagen-vans.co.uk/en/buy-a-van/offers/aftersales-offers.html)

## Factory extended warranty.

You can also extend your warranty beyond the three-year, 100,000 mile period, choosing either Comprehensive or Major Component cover, as a one-off or monthly payment.

For more detail of cover levels, along with terms and conditions, please visit: [www.volkswagencvwarranty.co.uk](http://www.volkswagencvwarranty.co.uk) where you'll also be able to obtain a quote and purchase a Factory extended warranty.

## Paint and body warranty.

Your ID. Buzz's exterior paintwork is covered against manufacturing defects for a period of three years, while its body sections and panels are covered against rusting through from the inside for twelve years. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual.

## Vehicle home charging.

Home charging using a domestic socket will depend on the condition and suitability of the wiring in your home. Always consult a qualified electrician before charging when using a domestic socket for the first time, or, if the socket is to be used as the primary source of charging. Domestic sockets on the same circuit as other appliances, particularly those in frequent use, will draw additional amperage which may result in a breaker switch being 'tripped'. Establishing a separate circuit for home charging will help ensure your electric vehicle is supplied with a consistent, uninterrupted current. For optimum charging, we recommend installing an electric vehicle charging point at home.

## The Van Centre network.

Our **dedicated Van Centre network** is at the core of everything we do and is always there to help. As a separate brand within the Volkswagen Group, it makes sense to make use of your nearest Van Centre – it's full of experts who understand your vehicle better than anyone else and can help you to get the most out of it.

Over **65 Van Centres** and **30 Authorised Repairers**, means you're only around 45 minutes on average from our door.

## Battery warranty.

A guarantee for eight years or 100,000 miles/160,000 km (whichever is soonest), on all material or manufacturing defects.

Gradual reduction in battery capacity over times is integral to the nature of the component, and does not represent a defect under the terms of this guarantee, as long as the reduction in capacity is not in excess of the value specified for this vehicle in the owner's manual.

With the exception of the warranty term, all warranty conditions stipulated by the Volkswagen retailer selling the vehicle (prerequisites, criteria for freedom from defects, exclusions, settlement of claims, entry into force and start of extended warranty term, scope of application etc.) also apply to the high voltage battery.

1 Volkswagen Commercial Vehicles Insurance and Volkswagen Commercial Vehicle Financial Services are trading names of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR, which is authorised and regulated by the Financial Conduct Authority (FCA). Registered in England and Wales number: 2835230. Volkswagen Financial Services (UK) Limited financial services register number is 311988.

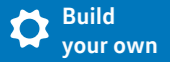
2 An offer of finance depends on certain conditions. Finance subject to status. Available to 18s and over. Terms and conditions apply. Volkswagen Commercial Vehicle Financial Services.

3 Volkswagen Car Insurance is underwritten by U K Insurance Limited. Calls may be recorded. Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ("VWFS UK"), registered in England and Wales No.2835230 (registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR). Until 31st October 2022 Volkswagen Insurance Service (Great Britain) Ltd operates as an appointed representative of VWFS UK, after this date all references to Volkswagen Insurance Service (Great Britain) Ltd should instead be read as VWFS UK. VWFS UK is authorised and regulated by the Financial Conduct Authority. VWFS UK and U K Insurance Limited are not part of the same corporate group.

4 Volkswagen Commercial Vehicle Financial Services is a trading name of Volkswagen Financial Services (UK) Limited. Volkswagen Commercial Vehicle Gap Insurance is administered by Car Care Plan Limited and underwritten by Motors Insurance Company Limited.

5 Business Vans Awards 2014 and 2015: Best Service Package for Van Owners.

6 Covers first two consecutive services for vehicles under 1 year old, limited to 1 x Oil Service and 1 x Oil and Inspection Service.



# The new ID. Buzz

This brochure supersedes all previous publications.  
Issue: 16 September 2022  
[www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

Please note: Screen technology does not allow exact reproduction of the paint and upholstery colours. Some of the vehicles shown are European specification and may be fitted with optional equipment or accessories that are available at extra cost, or do not reflect current specification. All data and specifications are in accordance with information available at the time of publication and are subject to change without notice. Vehicles not currently in UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory-fitted options are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted-options and paint and upholstery options are subject to availability. Please check details and availability with an authorised Volkswagen Van Centre or Volkswagen Retailer at the time of ordering.